

Quality policy

The overall goal of the activities at The Department of Biobanks is to contribute to increased knowledge about health by providing assistance in the sample collection, storage and distribution of biological material and associated data in various health surveys in the Norwegian population.

The department shall continuously strive to have the right competence in all processes within biobanking, and focus on professional collaboration and good communication with researchers and research groups. We will meet our users' agreed requirements and expectations, and we will make sure to comply with the requirements of laws and regulations. We will focus on continuous improvement, as well as be vigilant in accordance with the working environment and well-being.

The department must handle biological material with respect for those who have donated it and such that it will achieve the best possible quality. Routines, equipment and processes must be excellent so that we can contribute to collaboration with internal and external partners and ensure biological material suitable for the purpose.

Decisions must be made on an objective and knowledge-based foundation. In addition, we shall have an optimal infrastructure to ensure efficient and safe operation, thus being a professional service provider of infrastructure services for storage of biological material and associated data.